



Runway News

| Edition Seventeen | October 2010 |

Welcome

Welcome to this edition of London City Airport's (LCA) community newsletter, the fourth of 2010.

You will find this issue packed with the regular airport updates including those from the Airport Consultative Committee.



Elizabeth Hegarty
Community Relations Manager

We are very pleased that this year London City Airport has raised a staggering £41,563.04 for Richard House Children's Hospice, Newham, which provides care and respite to children with life-limiting conditions.

The donation includes funds raised from the airport's annual Fun Day, held on Saturday 3rd July 2010, along with other activities carried out by airport staff throughout this year.

As always we hope you enjoy this edition and find the information provided useful. It seems early, but I would like to take this opportunity to wish you all a very happy holiday season and New Year.

If you have any questions or comments on anything related to the Airport or this newsletter, please do contact me on 020 7646 0042 or elizabeth@lcy.co.uk

Airport Update

Lord Mayor Awards London City Airport



London City Airport was honoured with the prestigious Lord Mayor's Dragon Award this month at a ceremony held at The Mansion House. The Lord Mayor's Dragon Award recognises the Airport's significant contribution and commitment to the economic regeneration of London through its Take Off into Work Programme (TOIW).

TOIW is delivered in partnership with the Airport's onsite companies, Newham Workplace and the East London Business Alliance and provides unemployed Newham residents with an opportunity to access jobs and careers at the Airport. The curriculum mentors and develops candidates through airport-specific employability training workshops, followed by a work placement and job interview.

The programme coordinated by the Airport's Community Relations Team, has employed 121 individuals in a wide range of fulfilling jobs, with 78% of candidates previously unemployed for 6 months or longer.

London City Airport was also very proud to receive a Corporate Social Responsibility Award from the Docklands Business Club and East London Chamber of Commerce in September.

Candidates interested in the Take Off Into Work programme should contact Newham Workplace on 020 8430 4331.



British Airways Welcome Chilly Chambery

British Airways is extending its route network from London City Airport this winter with a new route to Chambery, the gateway to the French Alps.

The service, by BA CityFlyer, the wholly owned subsidiary of British Airways, will operate four times a week from 18th December until the end of March 2011, using the airline's fleet of brand new Embraer 190 aircraft.

Prices start from only £59 one way, including all taxes, tickets can be booked on ba.com



Airport Update

LCA Takes Off On-Time

London City Airport's on-time performance continues to exceed the punctuality levels achieved by other UK airports. Statistics recently published by the Civil Aviation Authority (CAA) marked London City Airport's arriving and departing scheduled services at 88 percent on time, 10 percentage points higher than the average at other airports.

This high service level is a result of investment in additional aircraft parking stands in 2008, along with the ground operations team working closely with all airlines to deliver the most efficient and punctual service.



Up up and Away

Airport Customer Focus Award

London City Airport were thrilled to receive an award for Customer Focus from the Docklands Business Club and East London Chamber of Commerce in September in recognition of the work the Airport does to make the passenger experience as enjoyable as possible. Award judges also praised the Airport's approach to working with its customer airlines during the Volcanic Ash Crisis earlier this year.



Judicial Review

As you may be aware, the London Borough of Newham granted planning permission to LCA on 9 July 2009 to increase flight movements to 120,000 per year subject to extensive planning conditions (which were summarised in our November 2009 edition).

Newham's decision is now subject to a Judicial Review, which means that the Borough will be involved in a hearing to consider the grounds of the challenge. The Judicial Review will be heard on 18 and 19 November 2010 with the Judge considering the case and making a judgment in the weeks following the hearing.

Newham to New York One Year On

British Airways and London City Airport celebrated the one year anniversary of the all business class service to New York at the Marriott Hotel, West India Quay. To mark the occasion a signature cocktail, inspired by award winning restaurant Roast, was served to the guests.



Happy Birthday JFK!

The route commenced 29 September 2009 using two uniquely configured Airbus A318s to link the hearts of the world's two biggest financial centres. The flight bears British Airways' most prestigious flight number, BA001, formerly used by Concorde.

This business class service with 32 lie-flat beds operates alongside the existing routes served by British Airways Cityflyer, the wholly-owned BA subsidiary with a base at London City Airport.

We Want to Hear From You!

What do you think we should be doing more of in 2011?

The aim of this publication is to inform local people about what is going on at the Airport and also provide an update on some of our community projects. If you feel there is something missing that could be included, or an easier format that could be used, in no more than 50 words tell us what you would like to see. Please also use this opportunity to make suggestions about our community engagement programme – you may know a group or school in the local area that could benefit from our support in 2011.

Complete your details, and post this form to Rupal Patel, London City Airport, City Aviation House, Royal Docks, London, E16 2PB, or hand your completed form in at the Information Desk in the Airport Terminal. The winner of the hamper will be pulled out of a hat.

I think the Community Relations Team should engage in

Runway News could be upgraded by

Name:.....
Address:.....
Contact number:.....



New Look Terminal Topping Out-Ceremony

The installation of the new first floor in the terminal at London City Airport was recently marked with a topping-out ceremony.

Richard Gooding OBE, Chief Executive of London City Airport was joined by Kevin Murphy, CEO ExCel London, to commemorate the fitting of the first floor in the terminal, an important milestone in the Airport's £7 million terminal improvements project.

The renovation works, consisting of three phases, commenced in early spring with phase one seeing the fitting of piles, steel columns and beams spanning across the concourse in preparation for the installation of the new floor. The second and third phase of the project will see the installation of a new staircase and six new security search lanes.

The renovation works take place during the Airport's nightly and weekend closure times to ensure there is no disruption to passengers. The works are scheduled to be completed by the beginning of 2011 and will provide a faster and more convenient service for travellers.



Topping out Ceremony

Terms & Conditions: Draw is not open to employees at London City Airport. Draw closes **Friday 3 December 2010**. All respondents must be over 18 years of age.

Community Update

LCA Puts Best Foot Forward



Thamesmead School of Dance

London City Airport has joined forces with Thamesmead School of Dance to sponsor an award for the 'Hardest Working' student. Teachers from the dance school, based in Byron Close, Thamesmead, selected the winning dancer that had shown the most dedication and progress within the previous six months.

Kellie Heath from the London City Airport Community Team presented the award at the Dance School's Annual Easter Party to Claudine Alberts, aged 10, who is the first student to claim the title.

In addition to the award, the Airport has sponsored new hooded uniform tops for young people at the dance school. LCA also judged a talent contest, with the two lucky winning dancers awarded tickets to see 'Strictly Come Dancing' from the Airport's VIP suite at the O2 Arena.

For further information on the Thamesmead School of Dance, please contact Corinna Clements on 020 8312 9372 or email at andrewcallard@btinternet.com

LCA Supports Young Gardeners

Local youngsters at Play-with-Us after school club in Beckton have been getting green fingered recently by planting vegetable seeds donated by London City Airport. This donation forms part of a programme at Play-with-Us to teach children about gardening and healthy eating.

Play-with-Us is based at Winsor Primary School in Beckton which also offers a school holiday programme and extra curricular activities for local youngsters aged 4 to 11 years old. The gardening project sponsored by the Airport, is aimed at promoting planting and the benefits of healthy eating, and was an on-going theme throughout the summer with follow-up cookery sessions using the newly grown fruit and vegetables. The airport's community team was on hand to volunteer at one of the sessions to help with the planting and to meet the youngsters involved with the project.



Little growers

LCA and CityJet get Banking!

LCA together with CityJet recently joined up with Co-operation Ireland Bank to give a group of young people from Belfast, Dublin



Flying Skills put to the Test!

and London the opportunity to participate in a two day workshop comprising of a series of fun and interactive workshops.

Students were flown in from Belfast and Dublin by Cityjet and joined by London-based students to work together on activities based around career opportunities, guidance from experienced pilots, team building and developmental skills. CityJet gave all the students an opportunity to put their flying skills to the test using an interactive flight simulator game awarding the top team with great prizes for their efforts.

The initiative hopes to inspire young people by raising their aspirations in preparation for the real world and gives them an opportunity to learn more about how organisations operate and work together.

London City Airport delivers an ongoing Education Excellence Programme and is pleased to engage with its partner airlines in similar activities in East London.

LCA Modern Foreign Language Award goes to Top Pupil

London City Airport has presented its award for achievement in Modern Foreign Languages



2010 Winner

to Isriyapol Petdee from Portway Primary School, Plaistow. Now in its third year, the award recognises and encourages the employment and life advantages students achieve through learning a new language.

Isriyapol, 11 years old from Plaistow, was presented with a personalised shield by the airport's Community Team at the school's annual end of term achievement assembly. Isriyapol, who is now fluent in both Thai and English, moved to the UK aged 5 and was selected by Portway School teachers for his hard work, effort and keen interest in learning a second language.

LCA prepares University Students to Take-Off

London City Airport's University Prize Scheme, now in its seventh year, celebrated the graduation of two more of its Newham students from university this summer.

The Scheme provides financial assistance, management mentors and annual paid work placements to local students selected to join the scheme, which is advertised annually. Since the programme started in 2004 the Airport has awarded 16 students from Newham, Tower Hamlets and Greenwich grants of more than £150,000.

In addition to a £2,000 annual grant and an Airport Management Mentor, students also benefit from paid work experience each year in departments

around the Airport to gain a better understanding of the business and its operations.

This year's graduating students Dwayne Black and Zohaib Bhutta, both Newham residents were joined by other University Prize Scheme Students, Airport Mentors, the Airport's Chief Executive and local councillors to celebrate their achievements throughout their time on the Scheme. Both were awarded with trophies and vouchers to recognise their hard work, commitment, dedication and determination.

For further information about the University Prize Scheme please contact Rupal Patel, Community Relations Executive on (020) 7646 0041 or via email at rupal.patel@londoncityairport.com



Graduation Celebration



Lucky Prize Scheme Students

London City Consultative Committee



London City Airports' Consultative Committee Meeting, held once per quarter, took place on 5 October 2010. The meeting includes an airport Director's Report on developments at LCA, including changes to the route network, the number of flights and passenger numbers.

There is also a standing item on environmental issues including environmental complaints and other requirements of the s.106 Agreement. Attended by appointed community representatives, airport users and local councillors the Committee is a Forum to discuss the operation of the Airport and its impact on passengers and local residents.

The following items were discussed at the meeting on 5 October 2010:

- **Briefing by Tony Wilson (Transport for London) on the proposed cross-river Cable Car project**
- **Annual Performance Report**
- **An update on the Terminal Enhancement Project**
- **Committee Membership**
- **Community Report**

For further information about the Consultative Committee and to view minutes or contact your representative from previous meetings please visit, www.lcacc.org or alternatively email the Committee Secretary, Stuart Innes secretary@lcacc.org

Prize Winner



July's competition winner was Anthony Antwi-Darkwa from Custom House, who won return flight tickets to Paris. Well Done!

Airport Operating Hours

To keep our neighbours up to date with London City Airport operations we are pleased to provide you with our operating hours for your information.

Airfield Operation Hours

Monday to Friday	0630 to 2200
Saturday	0630 to 1230
Sunday	1230 to 2200
Bank Holidays	0900 to 2200

The Airport is closed on Christmas Day. The airfield may operate for 30 minutes past the closure times above in the event of unavoidable operational delay.

Airport Contacts

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Consultative Committee

Chair

John Adshead
chairman@lcacc.org

Secretary

Stuart Innes
secretary@lcacc.org

Recruitment

Reed Specialist
020 7517 3594

Organisations & Events Supported by LCA July to October 2010

Newham

Sheringham Nursery
Drew Primary School
Brampton Manor Primary School
St Luke's Primary School
Keir Hardie Primary School
Calverton Primary School
Nelson Primary School
ManorField Primary School
Britannia Village Primary School
Tollgate Primary School
Hallsville Primary School
Windsor Primary School
Portway Primary School
Kaizen Primary School
Royal Docks Community School
Kingsford School
Rokeby School
Eastlea School
NewVic 6th Form College

Newham College
University of East London
Froud Youth Project
Newham Adult Learning Centre
Play With Us Activity Centre
Britannia Village Community Centre
Royal Docks Learning & Activity Centre
London Borough of Newham Business Forum
Richard House Children's Hospice
Newham Workplace
East London Business Alliance
Community Food Enterprise
Community Links
Newham University Hospital

Tower Hamlets

Pillar Box Montessori Nursery

St Anne's Primary School
Day's Made Easier Club
Old Palace Primary School
Tower Hamlets Education Business Partnership
Isle of Dogs Community Foundation
Docklands Business Club

Greenwich

Cyril Jackson Primary School
St Mathew's Academy School
Plumstead Manor School
Woolwich Polytechnic
Greenwich School of Management
Greenwich Education Business Partnership
Trust Thamesmead
Pop in Parlour